

# George Mponos

Web developer | IT Consultant

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Born on January 24, 1987 | Greek nationality

## Experience

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### **PHP Backend Web Developer** - Trading Point of Financial Instruments

March 2015 till today | Cyprus, Limassol

- Developing new web applications and technologies.
- PHP development as per project needs with the use of frameworks.
- Developing database management systems on the web and ensuring the design and pattern of the developed website is according to the requirements of the Head of Development, in terms of security, data integrity, functionality, and features.
- Implementing web application utilities for reporting, reconciliation and other purposes on a daily basis.
- Designing, creating and developing SQL (MySQL) Server databases on a per project basis.
- Performing routine site maintenance as needed and spot errors.
- Maintaining and updating the payment gateway for electronic transferring of funds.

### **Technical Support Engineer** - GLOBO PLC

December 2014 – March 2015 | Greece, Athens

- Providing support to customers-developers facing technical problems with the programming studio.
- Replicating reported problems to validate and identify the root cause.
- Guiding customers-developers to the right resolution path for problems which are not product-related.
- Co-operating and following up with 3<sup>rd</sup> level support to ensure rapid resolution of bugs.
- Engaging with the customer community to provide solutions and answers via the developers Forum.
- Updating a knowledge base and FAQ's for products and services.
- Participating in beta testing of new product versions to ensure readiness to support new releases.

### **IT Managing Consultant/IT Manager** - Portable Solutions LTD

August 2012 - December 2014 | Greece, Athens

- Developing web applications and administrating web servers through ssh access or cPanel.
- Developing small applications using VB.NET and VB6.
- Configuring-organizing all the business tools (ticketing system, PBX software, email accounts etc.)
- Design reports with Crystal Reports 9.0 for catering-restaurant shops.
- Administrating MS SQL databases for catering-restaurant shops.
- Writing SQL queries to validate data and to ensure integrity.
- Coordinating and guiding the IT department.
- Training new staff and partners on company's software and hardware products.
- Handling complex technical problems of customers providing solution through remote access and phone.
- Functional testing of wireless ordering applications.
- Replicating reported problems from customers to validate and identify the root cause.
- Technical evaluation of new hardware and software products.
- Writing requirements analysis for software developers.
- Writing documentations and FAQ for internal use about company's software and hardware products.
- PDA - Pocket PC thermal printers, tax systems technical support.

### **IT Consultant/IT support (internship)** - Portable Solutions LTD

February 2012 - August 2012 | Greece, Athens

- Design and developing web application for online ordering.
- IT customer support service providing support from remote access and phone.
- Training customers and partners for using company's software and products.
- Installation of networks, software and peripherals according to customer requirements.
- PDA - Pocket PC thermal printers and tax systems technical support.

### **Military Services Completed**

November 2010 - August 2011 | Greece

**Student laboratory assistant (part time)** - Software and Services Engineering lab of Electronic Computer Systems Engineering department at the Technological Institute of Piraeus  
March 2010 - October 2010 | Greece, Athens

- Providing technical, network and computer support to lab students.
- Keeping updated the lab's website.
- Installing, configuring and administrating a wiki platform.

## Education

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**Technological Educational Institute of Piraeus** - Bachelor of Science, Electronic Computer Systems Engineer  
September 2005 - September 2014

- **Thesis:** Developing Web Applications using Open Source Software.
- Assisted in the annual Open Source festival that students of the department organize.
- Excellent grades in courses Web Applications development, Parallel Programming, Software Engineering and Programming Operating Systems.

**1st Technical Professional Lyceum of Egaleo** - Certificate in Computer support systems, applications and networks  
September 2001 - June 2004

## Seminars and trainings

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**Sensiolabs - Web development with Symfony 3 (SF3C4) & Extending and hacking Symfony 3 (SF3C3).**

March 2016 - 5 days | Sessions were conducted by the head of Training Department, Hugo Humon

**Qobo LTD - Developers training session for sugarCRM 6.x.**

October 2015 - 2 days | Sessions were conducted by the CTO, Leonid Mamchenkov

## Projects

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clickorder.gr	Assisted in the frontend development of the website.
manageiremata.gr	Designed the frontend of the website using Twitter Bootstrap.
Ticketing web application	Developed a ticketing system for Portable Solutions LTD using CakePHP 2.x, Twitter Bootstrap, MySQL and jQuery.

## Technical skills and competences

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PHP Frameworks	Symfony 3.x, CakePHP 2.x and 3.x, CodeIgniter 2.x and Laravel 5.x
PHP CMS	Familiar with Wordpress and Drupal 8.x
Template Engines	Twig, Smarty and Blade
Linux administration	Ubuntu, Gentoo, Fedora
Databases	MySQL, MS SQL, SQLite
Webservers	Apache, familiar also with nginx and IIS
Versioning	git, gitlab, Microsoft VSS
IDE	PhpStorm, Netbeans, Eclipse
Testing procedures	Unit Testing, Functional Testing and Integration Testing
Testing libraries	PHPUnit, familiar also with Codeception
Frontend	HTML5, CSS3, JQuery, Twitter Bootstrap, qTip <sup>2</sup> , w2ui, Moment, DataTables, SEO Practices
Payment Service Providers	Integrated with Paysafe, Skrill, Neteller, Safecharge, Sofort, GlobalCollect and many more.
Collaboration tools	Jira, Kayako, BugGenie, osTicket
Wiki platforms	DokuWiki, MediaWiki familiar also with Twiki
Documentation tools	ApiGen, apiDoc
ERP and CRM	sugarCRM, Dolibarr, vTiger, openERP and Softone
Diagrams and Reports	ERD, Flowcharts, Crystal Reports 9
Application development	Small applications using Visual Basic .NET, Visual Basic 6.0, C/C++, JAVA
Design	Good use of the Adobe Suite (mainly Photoshop and Dreamweaver)

## Additional information

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Languages	Greek (native), English (Excellent Knowledge)
Driving license	Car and motorcycle driving license